

Kings Park Education and Learning

Terms and Conditions

School Holidays Programs

**Cancellations**

1. We understand that there may be circumstances when you may not be able to attend your school holiday booking. Please let us know as soon as possible via email: [education@bgpa.wa.gov.au](mailto:education@bgpa.wa.gov.au)
2. For cancellations up to 48 hours prior to the date of your event, we are able to offer a swap for your ticket to another alternative program/session time. This swap can be used for upcoming Kings Park Education events within the next 6 months. Once you have found another program you would like to book into, please email [education@bgpa.wa.gov.au](mailto:education@bgpa.wa.gov.au). Please note, we are unable to refund any difference in fees. For a greater difference in cost, attendees will be required to pay the extra fees after their credit has been applied.
3. Cancellations with less than 48 hours' notice will not be refunded.
4. If cancellation by BGPA occurs due to unforeseen circumstances or weather conditions, a refund will be offered to those who cannot reschedule their booking. Please note, a non-refundable booking fee is included on all paid ticket purchases.

**Supervision Requirements**

All children under the age of 16 years, must be accompanied by a responsible adult for the duration of the program unless it is a Drop & Leave program.

**Siblings**

Siblings who are not registered on the activity, will not be able to participate in the program.

**Drop & Leave Programs**

The following terms and conditions apply to all Drop & Leave programs at Kings Park and Botanic Garden and will need to be agreed to – thereby giving permission for your child to participate – prior to dropping your child to the program.

**Registration**

1. Drop & Leave programs are suitable for children 10 years and over. Children under this age are not permitted to participate in this type of program.
2. Children must be signed in and out of the booked program by a parent/guardian. We will not accept a child into the program without a parent/carer present at the start of the activity.

3. Emergency contact details, and medical and special needs information needs to be provided prior to the event. Parents can complete the registration form here [Kings Park Education and Learning Drop & Leave School Holiday Program - Registration Form – Fill out form](#)
4. The child cannot participate in the program without a completed enrolment form.
5. Medication must be handed directly to the Educator and detailed on registration.
6. Children must wear closed-in shoes and bring weather appropriate clothing.
7. Children should bring all food required for the duration of the program and a refillable water bottle. Participants may enter areas or come into contact with surfaces that may have been exposed to nuts, nut products are other potential allergens
8. If a child's behaviour puts themselves or others at risk, or they are unable to complete the program with any reason, the emergency contact will be contacted and required to collect their child in a timely manner.

### **Consent**

1. A drop off participants will be given the option to consent to photography, filming and digital media. If consent is given, permission is granted for photo's and film of the participants to be freely used by the Botanic Gardens and Park Authority and funding partners for promotional purposes, across all types of media.
2. By dropping off your child and completing the Drop & Leave registration form you hereby give permission and agree to following statements:
  - For your child to participant in the activities of the Drop & Leave program.
  - For medical treatment being obtained for you child in event of an emergency, including ambulance transport.
  - By agreement to these terms and conditions, the Botanic Garden and Park Authority and their employees or agents are indemnified and released from and against all actions, suits, claims and demands (including costs) for personal injury or property damage that maybe incurred as a result of participation in the designated activity.
  - I understand that an authorised adult must return to Kings Park and Botanic Garden to attend or collect my child should I be requested to do so by BGPA staff.